

## QUALITY AND ENVIRONMENTAL POLICY

Grupo Sepro is a business group formed by seven companies (SeproTec, SeproSer, SeproEvents, SeproAsistencia, SeproTem, Lidolang and SHIP Global IP) that carry out their activity within the professional services sector. It offers comprehensive solutions via its different companies, that cover consultancy services in relation to **Multilingual Services, Facility Services, Event Organisation, Special Employment Centre, Temporary Employment and Industrial Property Services.**

**The central mission** of Grupo Sepro is to lead the sector through the quality of its management processes, through research and the development of new and useful services that add value to customers, by attracting and training the best professionals, by offering a local service thanks to its national and international expansion, and by fully adapting to the needs of its key relationships.

**The company's vision** is to uphold a business model based on robustness and the development of all its areas of activity.

**Grupo Sepro's policy** is focused on continuously improving processes, obtaining CUSTOMER satisfaction and respecting the environment when carrying out its activities, through the implementation and periodic review of its quality, environmental and business objectives.

**Grupo Sepro** has defined its strategy on the basis of a project that focuses on the highest quality service, customer orientation, internationalisation and specialisation in its services.

The key areas of this strategy are:

1. Offering a service of the utmost quality through specialised and highly qualified personnel.
2. Creating an integrated business group that offers customers comprehensive solutions.
3. Taking advantage of the Group's own synergies to offer customers better value for their money.
4. The internationalisation of the Group, which operates in 11 different countries.
5. The efficient management of Corporate Social Responsibility by generating a greater number of jobs, which are so necessary in these difficult times, and the labour integration of the disadvantaged through our "INTEGRA" programme.

**Compliance of the current legal and environmental regulations applicable to its activities.** Grupo Sepro undertakes the commitment to comply with all requirements, either legal, contractual or of a different nature, that are applicable to its activity, both in the implementation of its processes as well as in the environmental performance of its activities. Part of this commitment is the resolve to strengthen the development of the group, respect the environment and prevent contamination, through actions and measures oriented towards the prevention of any type of contamination that might originate from its activity.

**The Group's policy for complying with these objectives results in the commitment by management and all personnel to encourage all their key relationships towards social respect and respect for the environment.**

Signed:



Carlos León Ortega  
President of Grupo Sepro

