



SeproTec

MULTILINGUAL SOLUTIONS

Case Study

Financial Case



How SeproTec consolidated the Translation, Localization, and Interpretation efforts of a multinational Financial Institution.

The Client

Our Client services their clients in over 35 countries, offering cloud-based software solutions, financial consulting, insurance, and investment products.

The Challenge

Consolidation of a fragmented workflow, where individual business units managed both translation and interpretation at a local level. While this had worked well, our client sought to gain the benefits of a centralized program.

"The Workflows needed to reflect our organization's modern, streamlined and efficient culture; while maintaining the highest possible level of quality for our internal and external clientele"

- ▶ Consolidated Linguistic Assets
- ▶ A vendor agnostic tool that allowed the corporation of multiple vendors
- ▶ Interpretation and Translation through a single source
- ▶ High quality translation
- ▶ Quick Turnarounds
- ▶ Cost Reduction

In order to provide the client with the solution they required, SeproTec designed workflows to accommodate this unique challenge. We consolidated the fragmented translation memories to one central TM, segmented by individual business units.

The Solution

Implement a vendor agnostic tool that allowed the cooperation of multiple vendors while keeping the stability of the Translation Memories.

Build a team of translators that had unique expertise (SME) specific to the individual business units.

Translator/Translation scoring Quality of translation was customized per business unit utilizing the in house resources of the client, assuring that all terminologies were correct and up to date with industry standards.

Maximize Efficiencies. We hosted weekly meetings with high volume stakeholders, provided quarterly KPI's that highlighted the programs savings (overall and by business unit), adding legal to the workflow to lower the cost of both litigation, regulation, intellectual property, and compliance, software localization and validation to assure ease of use for their customer base.



Project Workflow



About SeproTec

SeproTec is a Sepro Group company offering multilingual services, with 30 years of experience providing cost-effective and high-quality solutions in the fields of translation and interpreting. Named one of the top 30 businesses in its industry (Common Sense Advisory), SeproTec employs cutting-edge technology to manage translation projects, designed specifically to maximize client satisfaction, and has 400 employees and over 11,500 freelance collaborators who work with management teams to offer a 24 hour service for any multilingual needs.

