

## QUALITY AND ENVIRONMENTAL POLICY

**Seprotec Multilingual Solutions**, consisting of Seprotec establishments in Spain, Germany, Poland, Switzerland, and the United States, forms part of a business group specializing in the worldwide provision of **professional multilingual and industrial property solutions**.

Seprotec's **mission** is to lead the sector by providing top-quality services based on the continuous innovation of its processes, developing high added-value solutions, capturing and training highly qualified and talented personnel, staying close to its clients thanks to its international presence and constantly adapting to its stakeholders' needs.

The company's **vision** is to consolidate its position as a benchmark in the sector, promoting a business model based on excellence, the use of new technologies, and the promotion of transparency and cooperation among the various industry players.

In this context, Seprotec has established the continuous improvement of its processes, customer satisfaction and environmental protection as fundamental principles in all its activities. To this end, it defines and regularly reviews its quality, environmental and business objectives, in accordance with the requirements of ISO 9001 and ISO 14001. It also incorporates context analysis, risk and opportunity identification, a process-based approach and customer-mindedness into its management system.

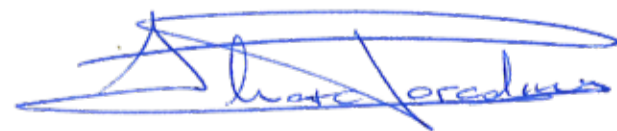
The company's strategy is based on the following pillars:

1. Offering a service of the highest quality through its specialized and highly qualified personnel.
2. Providing global solutions by means of an integrated business model.
3. Leveraging group synergies to maximize efficiency and price-quality competitiveness.
4. Pushing internationalization as a key factor in the company's growth.
5. Responsibly managing CSR commitments.
6. Identifying, assessing, and managing the risks and opportunities that might affect service quality, customer satisfaction, and environmental performance.
7. Managing processes by analyzing, controlling, and continuously improving them.

Seprotec is **firmly committed to complying with current legislation and with all legal, regulatory, and contractual requirements applicable to its activities**. This commitment extends to environmental protection and the prevention of pollution by implementing measures designed to minimize the environmental impact of its activity.

Achievement of these objectives is supported by the commitment of the organization's Management and all its personnel. The group promotes a corporate culture based on quality, sustainability, social responsibility, and continuous improvement and ensures that all its stakeholders are involved in these principles.

Signed:



Álvaro Paradinas  
Executive Director - CEO



SPAIN

ISO 9001 ISO 17100 ISO 27001  
ISO 13485 ISO 18587 ISO 14001



POLAND

ISO 9001 ISO 17100 ISO 27001  
ISO 13485 ISO 18587



SWITZERLAND

ISO 9001 ISO 17100 ISO 27001



UNITED STATES

ISO 9001 ISO 17100 ISO 27001  
ISO 13485 ISO 18587



GERMANY

ISO 9001 ISO 17100 ISO 27001  
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