

Communicate
in any of the world's
languages easily,
quickly and
affordably

PROFESSIONAL REMOTE INTERPRETING SOLUTIONS

**SWITCH TO REMOTE
INTERPRETING EASILY!**

 **SeproTec**
MULTILINGUAL SOLUTIONS





Over-the-Phone Interpreting Solutions (OPI)

Communicate in any situation

Effective communication allows businesses to maximize sales by appropriately addressing multicultural markets. By instantly connecting you to a remote interpreter over the phone, SeproTec's OPI Solutions remove language barriers for all types of companies and organizations.

As a leading interpreting provider, we provide instant over-the-phone professional assistance that is simpler, more convenient and more cost-effective than in-person interpreting services.

Benefits of OPI

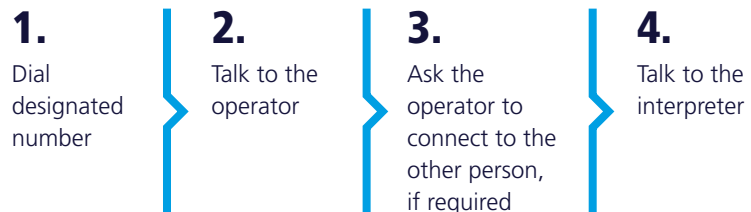
- Over 300 languages, available 24/7
- Reliable access to rare languages
- Less than 30 seconds until connection in most languages
- No pre-scheduling or technological requirements
- Unique access codes
- Competitive per-minute rates, with no registration fees
- Strict confidentiality compliance
- Unparalleled quality
- Compliance with HIPAA/HITECH

Interpreters

To minimize call times and ensure accurate communication, SeproTec only selects highly qualified interpreters with industry-specific expertise.

Interpreters holding national interpreting certifications are prioritized.

4-step connection to a professional interpreter



Video Remote Interpreting Solutions (VRI)

Convenient Face-to-Face Connectivity

Facial expressions and visual cues improve understanding and make communication easier, especially in complex negotiations or tense, rushed environments. VRI offers a unique opportunity to efficiently communicate with staff, business partners, patients or clients with limited English proficiency or hearing impairment.

Video Remote Interpreting bridges the gap between OPI and in-person interpreting solutions, reducing the time and cost associated with travel and adding the advantage of visual support to OPI services.

Benefits of VRI

- Access to top 10 languages and ASL, available 24/7
- Possibility of pre-scheduling an interpreter to secure rare language coverage
- Hourly rates, with no hidden costs
- Reduce risks of misunderstanding by capturing body language and facial expressions
- Secure video platform to ensure confidentiality
- Connect multiple parties together without a physically present interpreter
- Service accessible from the remotest of locations

To learn more about SeproTec VRI solutions just get in touch with your Account Manager

Industries

We provide interpreting solutions across all industries, including:

- healthcare
- court
- insurance and legal
- call centers and help desks
- government
- education
- retail
- financial
- travel/tourism





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