

Communicate  
in any of the world's  
languages easily,  
quickly and  
affordably

# PROFESSIONAL REMOTE INTERPRETING SOLUTIONS

**SWITCH TO REMOTE  
INTERPRETING EASILY!**

 **SeproTec**  
MULTILINGUAL SOLUTIONS





## Over-the-Phone Interpreting Solutions (OPI)

### Communicate in any situation

Effective communication allows businesses to maximize sales by appropriately addressing multicultural markets. By instantly connecting you to a remote interpreter over the phone, SeproTec's OPI Solutions remove language barriers for all types of companies and organizations.

As a leading interpreting provider, we provide instant over-the-phone professional assistance that is simpler, more convenient and more cost-effective than in-person interpreting services.

#### Benefits of OPI

- Over 300 languages, available 24/7
- Reliable access to rare languages
- Less than 30 seconds until connection in most languages
- No pre-scheduling or technological requirements
- Unique access codes
- Competitive per-minute rates, with no registration fees
- Strict confidentiality compliance
- Unparalleled quality
- Compliance with HIPAA/HITECH

#### 4-step connection to a professional interpreter

- 1.** Dial designated number
- 2.** Talk to the operator
- 3.** Ask the operator to connect to the other person, if required
- 4.** Talk to the interpreter

## Interpreters

To minimize call times and ensure accurate communication, SeproTec only selects highly qualified interpreters with industry-specific expertise.

Interpreters holding national interpreting certifications are prioritized.

## Video Remote Interpreting Solutions (VRI)

### Convenient Face-to-Face Connectivity

Facial expressions and visual cues improve understanding and make communication easier, especially in complex negotiations or tense, rushed environments. VRI offers a unique opportunity to efficiently communicate with staff, business partners, patients or clients with limited English proficiency or hearing impairment.

Video Remote Interpreting bridges the gap between OPI and in-person interpreting solutions, reducing the time and cost associated with travel and adding the advantage of visual support to OPI services.

#### Benefits of VRI

- On-demand access to 10 languages and ASL, available 24/7
- Possibility of pre-scheduling an interpreter to secure rare language coverage
- One-touch access to trained professional interpreters on your PC, tablet or smartphone
- Hourly rates, with no hidden costs
- Reduce risks of misunderstanding by capturing body language and facial expressions
- Secure video platform to ensure confidentiality
- Connect multiple parties together without a physically present interpreter
- Service accessible from the remotest of locations

To learn more about SeproTec VRI solutions just get in touch with your Account Manager

## Industries

We provide interpreting solutions across all industries, including:

- healthcare
- court
- insurance and legal
- call centers and help desks
- government
- education
- retail
- financial
- travel/tourism



**YOUR GLOBAL LANGUAGE  
SOLUTIONS PARTNER**

To locate your nearest office please visit our website

Belgium | China | France | Germany | Italy  
Mexico | Poland | Spain | Switzerland | UK | USA

**[www.seprotec.com](http://www.seprotec.com)**

